



Face to Face Workshop

Building an Effective Academic Advising System in Support of Student Success

 Hotel Pullman Creek
City Center, Dubai, UAE

11th & 12th October, 2023

09:00 – 17:00 UAE Time

Workshop Overview

Academic advising plays a pivotal role in helping new university students adjust to a new environment, clarifying expectations, strengthening the affiliation with the university, interpreting the higher education experience to students and making the overall learning experience both enjoyable and successful. As students' progress in their programs of study, advising continues to play an important role in helping them make sound decisions about courses' selection, internship, project selection, career goals and paths, etc. Effective advising is also a key to student retention and success. This implies the need for an effective institutional-wide advising system that not only involves academic advising but instead considers how all different forms of advising and support services (career, personal, academic, etc) work in a seamlessly manner to support student success.

Accordingly, and as in the case of any profession, academic advising requires professional development opportunities which support academic advisors to continuously develop and grow their advising knowledge and skills to enable them to promptly respond to the dynamic environment of Higher Education and to the changing nature and needs of 21st century students.

This two day 'hands-on' program aims to identify the broad range of understanding, knowledge, and skills that support academic advising. It will acquaint participants with different strategies, tools and techniques to enhance their advising practices and consider how technology may be exploited to offer a better advising experience. It will also look into how HEIs can implement institutional system for academic advising.

The workshop will reflect academic advising as a sub-set of a broader support system that is to be set by universities and which requires interdepartmental coordination in order to support student success.

'' Many academicians are blessed with a huge record of experience and exposure, but few have the talent to put it into a transferable skills. Dr. Narimane, I claim, is among that ' Few'. That said if I have the opportunity to attend any future session with Dr. Narimane, I certainly will. Now coming to CLICKS, this is one organisation that utilizes background experience side-by-side with very tactful market sensing to offer valuable training programs.

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Dr. Muhammad Al-Shorbagy

Associate Dean - Academic, College of Pharmacy, Gulf Medical University, UAE

Workshop Objectives

By the end of the workshop, participants will be able to:

- Comprehend various advising philosophies, approaches and models and determine which are more suitable to you and your students.
- Understand how academic advising fits into the wider institutional support system.
- Adopt an institution-wide approach towards academic advising.
- Integrate NACADA four pillars of academic advising into the institutional advising approach
- Integrate the use of technology to improve your academic advising practice and to flip your advising approach
- Use various principles and tools for assessing academic advising
- Collaborate with fellow community members on developing and delivering cohesive learning experience to students.

Day 1

Workshop Structure

Session 1

Theories and Philosophies of Academic Advising

- What is advising and what are the different types of advising available within HE
- Advising philosophies , approaches and models
- Advising students of the 21st Century: Global Trends
- Foundations for effective academic advising
- Understanding the advisor and advisee roles and relationship
- Challenges in Academic Advising

Session 2

Understanding your Students and Addressing Their Needs

- Comprehending the student life cycle
- Understanding your students and working with diverse advisees
- Advising freshmen students
- Dealing with students with special cases (students on academic warning, students with special needs, transferred students, international students, etc)
- Cultivating collaboration between advisors, faculty and students
- Personalizing your academic advising

|| I would like to thank CLICKS for arranging the workshop on the topic mostly ignored by many institutions. Highly engaged workshop. ||

Dr. Nidhi Oswal

Assistant Professor-Business Administration, Khawarizmi International college, UAE

|| It was an Outstanding experience very, very different from the workshops I attended before.

Prof. Abdelmoniem Elmardi ||

Head of Biomedical Sciences Department, Dubai Medical College for Girls, UAE

Session 3 Developing your Academic Advising Skills

- Skills and competencies for effective academic advising
- The National Academic Advising Association (NACADA Academic Advising) Core Competencies Model
- Interpersonal Skills in Academic Advising
- Legal and Ethical Issues in Advising

Session 4 Institutional Systems for Academic Advising

- Structures for academic advising
- Academic policies and their impact on academic advising
- The Academic Advising Policy
- Academic advising resources
- Strategic Approaches to Working across Departments

Day 2

Workshop Structure

Session 5 Technology In Academic Advising

- Using technology to improve academic advising
- Technological Tools in Academic Advising
 - > Student Information Systems, LMS and System Generated Reports
 - > Using social media and videos effectively to support advising
 - > Using Students Portfolios
 - > Data Analytics
- Creating a flipped advising approach

Session 6 Evaluating Academic Advising

- Discuss basic principles of assessment of advising
- Tools and techniques for assessing academic advising
- Discuss best practices for assessment of academic advising
- Consider challenges of assessment

It was a well-organized and managed webinar. A lot of condensed and insightful session were provided. It was rich with info & sharing of details about academic advising

Nesrine Dannaoui

Campus Director, American University of Technology, Lebanon

Face to Face and Online Academic Advising should be at the top level of HEIs' strategic plans. Dr. Narimane, as usual, facilitated this webinar in a very professional way and presented a scientific and formal academic advising process. Thank you also to AUF for organizing and supporting such webinars

Dr. Hassan Noura

Professor, Islamic University of Lebanon, Lebanon

Very Interesting workshop in Advising and we will benefit from it in our job to develop it in the future.

Dr. Mohammed Ramadhan

Academic Counsellor, Liwa College of Technology, UAE

Target Audience

The workshop may be of interest to:

- Academic Advisors
- Directors and Staff working in Student Services Units including Career Advising, Counseling, Tutoring Centers, etc.
- Heads of Academic Departments and Program Directors responsible for overseeing academic advising

Workshop Fees and Discounts

- The registration fee for the 2-day workshop is **2500 AED + VAT**. The fee include the workshop, in addition to workshop materials lunch & 2 coffee breaks on each day.
- Group registration discounts ranging from **15%-25%** are available for groups of 3 and above.
- For Individual Registration, [click here](#).
- For Group Registration, [click here](#).
- Registration is only confirmed upon receiving the full registration fee and is based on first come first serve basis.
- Participants attending the full 2-day workshop will receive their certificate of attendance at the end of the workshop

Regular Fee
2500 AED + VAT

(After 11th September, 2023)

Early Bird
Registration Fee
AED 2125 + VAT

(Prior to 11th September, 2023)



LIMITED SEATS
AVAILABLE

Dr. Narimane Hadj Hamou Founder & CEO, CLICKS, UAE



Dr. Narimane is the Founder and the CEO of the Center of Learning Innovations and Customized Knowledge Solutions (CLICKS). Previously she was the Assistant Chancellor for Learning and Academic Development (Provost) at the Hamdan Bin Mohammed Smart University in Dubai, UAE where she has established and led the academic, research and eLearning vision of the first online University to be recognized and accredited by the Ministry of Higher Education and Scientific Research in the UAE. She has assumed other leadership roles including acting as a Dean for Students Affairs, a Dean for Learning and Teaching and a Director of e-Learning.

Drawing on more than 22 years of experience Dr. Hadj-Hamou expertise and professional background span areas such as technology integration and e-learning in higher education; teaching and learning, quality assurance and accreditation and governance. She has been the driving force in the promotion of online education and blended learning in the Region since 2004 by leading many pioneering projects and initiatives.

She is Founder and was the first elected President of the Middle East e-learning Association (MEeA), led the establishment of the MENA Association of University Presidents and chairs the MENA Higher Education Leadership Forum.

Over the years she has delivered more than 160 keynote addresses and workshops and led numerous round-tables and panel discussions. Dr. Hadj-Hamou has also been active in publishing articles, book chapters, case studies, and was the founder and editor of the International Journal of Excellence in e-learning for several years.

Dr. Narimane consults for various HEIs across the region in areas related to QA, technology integration, governance and strategy development and serves as an expert for various regional UNESCO offices. In addition she acts as an external reviewer for accreditation agencies and provides advice on QA related matters.





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